FOCUS AREAS, GOALS & OBJECTIVES VISION: A welcoming library that inspires imagination & ideas. **MISSION:** We empower people by creating opportunities that enrich their lives with information, activities & services. FY20 FY21 FY22 FY24 **Information, Learning & Entertainment** Improve efficiency in circulation Update current circulation & collection development policies & procedures. Review & streamline circulation procedures & collection development. & collection development. Increase the number of active Improve data collection & Develop convenience services Provide quality programs & materials for patrons that increase "library-specific" goals. patrons. reporting Implement distance learning & online Develop a training framework with Train staff according to framework & Standardize staff training. curriculum & responsibilities. meeting capabilities. job functions.



Continue to align system revenue

Increase mills from 2 to 4 in Delaware &

Fiscal Sustainability
Improve System-wide funding

Align system revenue with

