

Eastern Oklahoma Library System

Reference Service Limits and Disclaimer:

EOLS staff members are not permitted to give legal, financial or medical advice and are not case workers. Staff cannot advise patrons as to the identification of forms or action needed to obtain government services. Library staff can assist patrons in finding E-Government materials that pertain to a specific subject in order to enable patrons to make informed decisions. Library staff cannot submit forms for patrons.

The library is not responsible for the content found on other government agencies' websites, for any failure in transmission of online applications or forms to other government agencies or for accurate submission of forms or information. EOLS takes measures to secure our network, but cannot guarantee against all security intrusions. The System cannot guarantee that other government agencies receive forms or information submitted from library computers or act on them appropriately. No agreement or contract is created between the patron and the library staff or the library system.

Patrons are advised to keep documents and confidential information secure and private. Patrons should be aware and careful when providing personal information while using library computers or exchanging verbal information.